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TABLE OF CONTENTS

VT-WINEDISP2&4 TROUBLESHOOTING	3
Compressor (VT-WINEDISP2&4)	.13
Condenser (VT-WINEDISP2&4)	.13
Display/Control Circuit Board (VT-WINEDISP2)	.14
CHANGING THE TEMPERATURE SENSOR	. 19
CHANGING THE WINE VALVE	.21
CHANGING THE PRESSURE REGULATOR	. 29

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VT-WINEDISP2&4 TROUBLESHOOTING

1. Dispensing System

Complaint	Possible Causes	Response
		a. Turn the canister clockwise all the
Gas leak, one canister only	a. Canister not tightenedb. Canister is not fully filled	 a. Turn the canister clockwise all the way b. Change a new canister
dispensing 1~2 bottles or lasting	c. Canister gasket unaligned, damaged or missing	c. Align or change the gasket
only 1~2 days	d. Canister pressure regulator leak	d. Check for gas escaping at regulator, tighten gas tube or regulator if necessary
	e. Internal gas tube damaged, not tightened at the valves and regulator	e. Check and change the internal gas tube
	f. If gas continues to escape from the gas tube, gas valve stuck open	f. Check for gas valve & wirings
Unit not dispensing	 a. If all spouts don't dispense wine: argon/nitrogen canister empty due to canister gasket, pressure regulator leak b. If all spouts don't dispense wine and the canister has pressurized gas: defective pressure regulator or kinked gas tube 	 a. Check for canister pressure gauge, or turn the canister slightly counter-clockwise to see if any gas escaping and then turn clockwise to tighten b. Check the piecing tube and gas tube at the canister regulator
	 c. Bottle neck not tightened or defective bottle plug d. Wine tube kinked e. Defective gas solenoid valve or incorrect wiring 	 c. Press button to check if gas escaping from the plug and fixer d. Check for wine tube e. Press button to check if gas escaping out of the gas tube; otherwise check the wirings or replace it.
	f. Defective wine solenoid valve or incorrect wiring	 f. Use citric acid with water to clean; otherwise check the wiring or replace it.
	 g. Incorrect or loose wirings, defective power board or control board. 	g. Check all wirings and connections
Dispensing	a. If all spouts dispense wine	a. Check pressure and change a new
interrupted or slow	slow: argon/nitrogen low b. Bottle neck not tightened	canister b. Press button to check if gas escaping from the plug and fixer
	c. Gas tubes kinked, twistedd. Spout cloggede. Wine tubes kinked, twistedf. Gas solenoid valve restricted	 c. Check the gas tube d. Check spouts and clean them e. Check the wine tubes f. Remove bottle, press button to check if gas escaping out of gas tube
	g. Wine solenoid valve restricted or dirty	g. Use citric acid with water to clean the system; otherwise check the

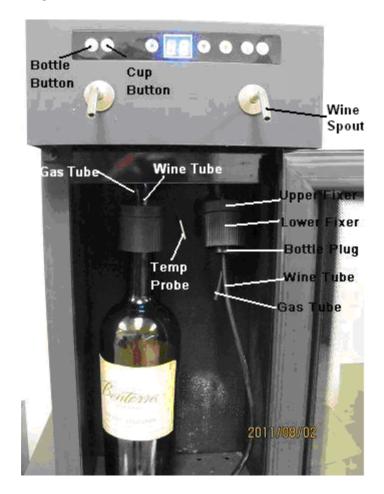
		wiring or replace it
Wine spurting or spitting	 a. If all spouts spurt wine: gas pressure too high b. Wine tube restricted c. Bottle near empty and too much gas in the bottle d. Wine solenoid valve dirty 	 a. Reduce the pressure to 3~5 psig b. Check any restrictions c. Change a new bottle d. Clean solenoid valves
Bottle leaking	 a. If all bottles leak wine: gas pressure too high b. Bottle plug not tighten or defective 	 a. Check for defective pressure regulator b. Check bottle plug
Wine dripping	 a. If there is only a few drippings, air is trapped due to spout loose b. If there is only a few drippings, bottle may be empty c. If there is a considerable amount of drippings, wine solenoid valve is dirty or debris is left in the valve seat 	 a. Pull the spout out and push it back. b. Change new bottle c. Dispense a bottle of warm water to clean the system; check the valve for debris
Wine pouring continually	 a. If wine pours continually then stops, wine valve is stuck open. b. If wine pours continually and doesn't stop, then both gas and wine valve open. c. If wine pours continually and doesn't stop, then both gas and wine valve stuck open. 	 a. Clean or change wine valve b. If the problem occurs when the unit is turned on, change power I/O board. c. If the problem occurs when the unit is turned off, change both gas and wine valves.
Wine divided	a. Debris in spout	a. Clean debris
Too much bubble	a. Argon/Nitrogen pressure too high	a. Reduce the pressure or replace pressure regulator

2. Cooling System

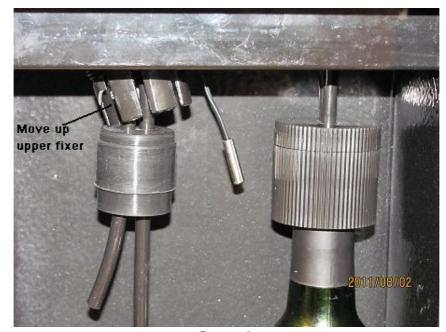
Complaint	Possible Causes	Response
Unit not running	a. Power cord unplugged b. Power switch off c. No power to the outlet	a. Check for power cordb. Turn on the switch (it lights)c. Check for power at the outlet and fuse
	d. Incorrect and loose wirings	 d. Check for wirings and connections at power switch and power board; power switch itself
Unit running high temperature continually	 a. Improper Door seal b. Ambient temperature high c. Improper condenser air flow d. Refrigeration system problems 	 a. Check for door opening and gasket b. Check for installation location c. Check for fan and clearance d. Call customer service
Unit running	a. Setting too high	a. Lower temperature setting

	L	
high	b. Temperature sensor	b. Displaying temperature is correct but
temperature	touching the cold panel	cabinet temperature is high
and cycling		
on/off		
Unit running	a. Temperature setting too low	a. Raise the setting
low	b. Temperature sensor fault	b. Insert the sensor in a cup of iced
temperature		water to see if displaying 32°F
temperature	c. Unit Iced	c. Unplug unit to defrost
	d. Power board fault	d. Change a new board
	e. Display/control board fault	e. Change a new board
Not cooling	a. Refrigerant leakage	a. Call service for checking loss of
but		refrigerant
compressor	b. Refrigeration system	b. Call service for checking restrictions
running	restriction	
Not cooling &	a. Start relay, overload	a. Call service
compressor	protector, compressor, or	
not running	wirings	
	a Installation area not firm	a. Check for level and flat
Unit running	a. Installation area not firm b. Any screws, nuts and metal	b. Check for noise sound source if
noisy	parts loose	coming from fan mount, compressor
		mount and tubing loose
	c. Fan blade hitting other parts	c. Check for blade clearance
	d. Fan fault	d. Check for fan blade broken and
		motor bearing noise
	e. Compressor fault	e. Call customer service

3. Parts and descriptions



4. How to install the bottle



Step 1





Step 2

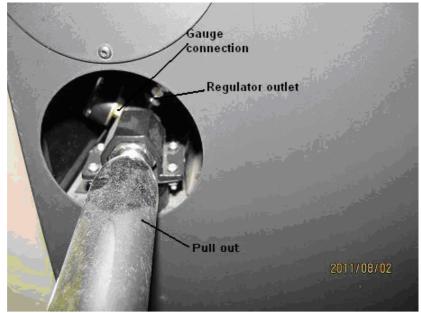


Step 3

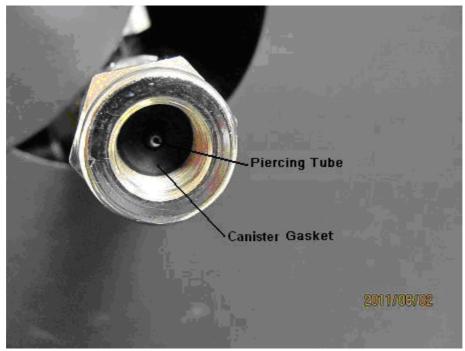


Step 4

5. How to install the gas canister



Step 1 Remove used one (turn it counter-clockwise)

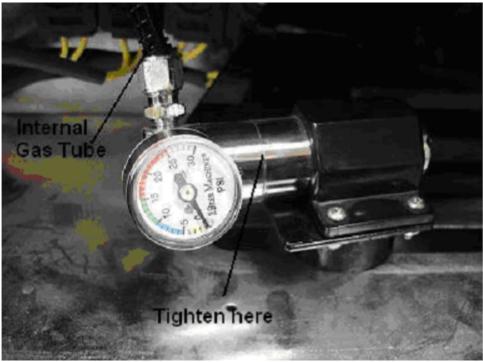


Step 2



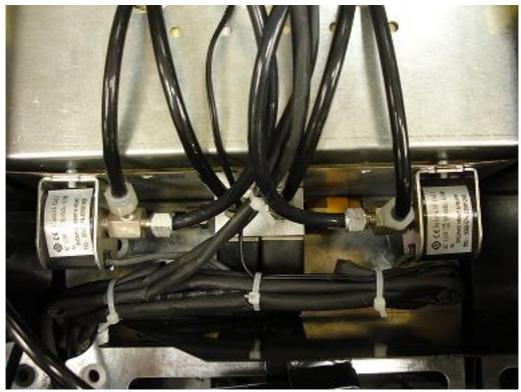
Step 3 Place new one (turn it clockwise until tight)

6. Canister regulator

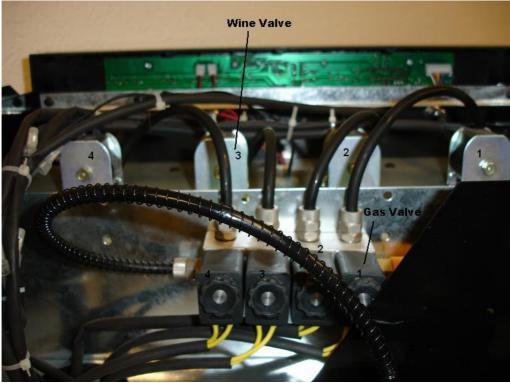


Canister Regulator (VT-WINEDISP2&4)

7. Gas and wine valves



Gas and Wine Valves (VT-WINEDISP2)



Gas and Wine Valves (VT-WINEDISP4)

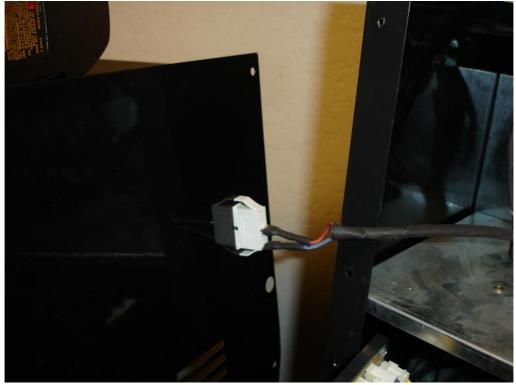
8. Power switch



Power Switch (VT-WINEDISP2)



Power Switch (VT-WINEDISP4)



Power Switch (Inside)

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9. Compressor

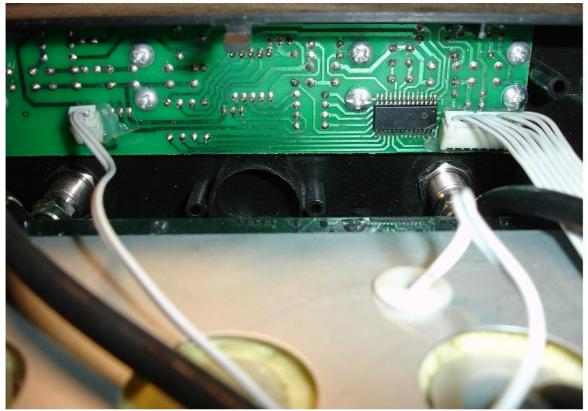


Compressor (VT-WINEDISP2&4)

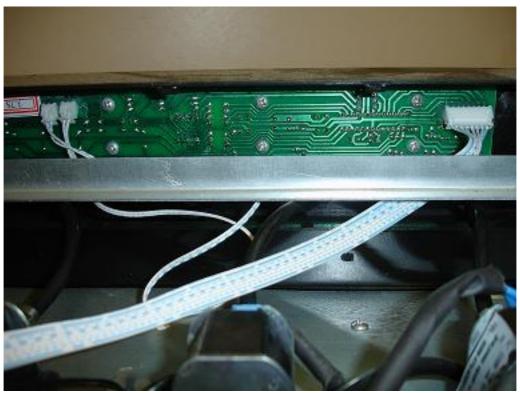
10. Condenser



Condenser (VT-WINEDISP2&4) 11. Display/control circuit board



Display/Control Circuit Board (VT-WINEDISP2)



Display/Control Circuit Board (VT-WINEDISP4)



12. How to replace power I/O circuit board



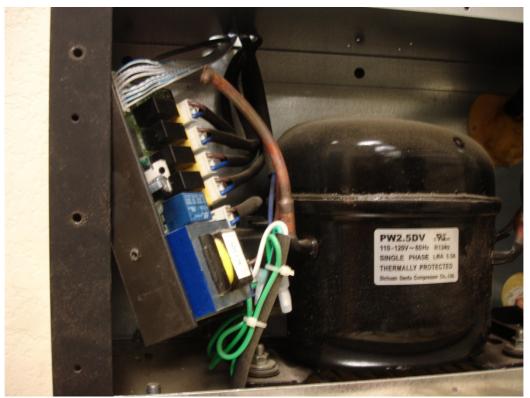
Remove 4 screws that hold the condenser



Pull out the condenser at the left side



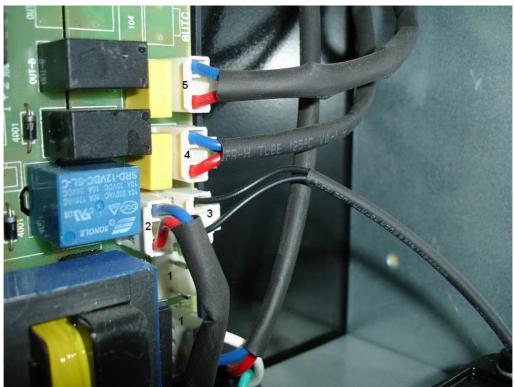
Remove 2 screws that hold the circuit board



Mark all the cables and then unplug them; replace the circuit board

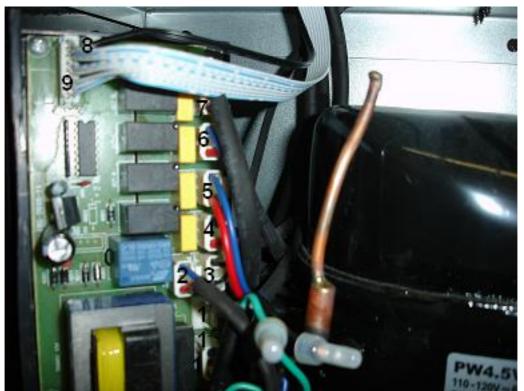


13. Power I/O circuit board



Power I/O Circuit Board (VT-WINEDISP2)

- 1-120VAC;
- 2-Compressor;
- 3-Fan;
- 4-Wine & Gas Valve-1 (Your Left 1st Spout);
- 5-Wine & Gas Valve-2 (Your Left 2nd Spout);



Power I/O Circuit Board (VT-WINEDISP4)

1-120VAC; 1-120VAC; 2-Compressor; 3-Fan; 4-Wine & Gas Valve-1 (Your Left 1st Spout); 5-Wine & Gas Valve-2 (Your Left 2nd Spout); 6-Wine & Gas Valve-3 (Your Left 3rd Spout); 7-Wine & Gas Valve-4 (Your Left 4th Spout); 8-Temperature Sensor 9-Display/Control Board

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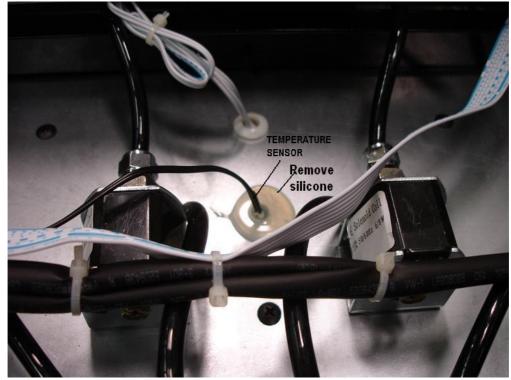
CHANGING THE TEMPERATURE SENSOR



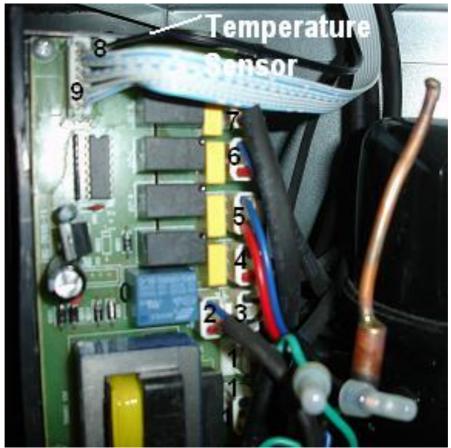


Remove screws.

Lift the cover



Under the cover, you will find the temperature sensor. Remove the silicone.



Power board of newer wine dispensers.



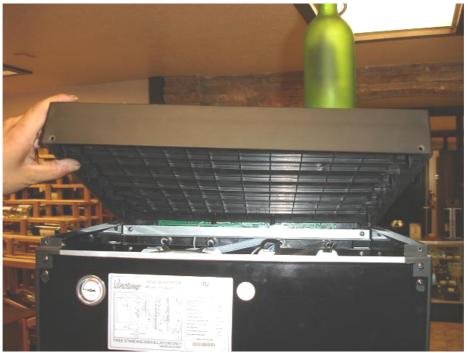
Power board of older wine dispenser models.



CHANGING THE WINE VALVE



Remove the screws on the left and right side of the back of the unit.



Lift the top panel

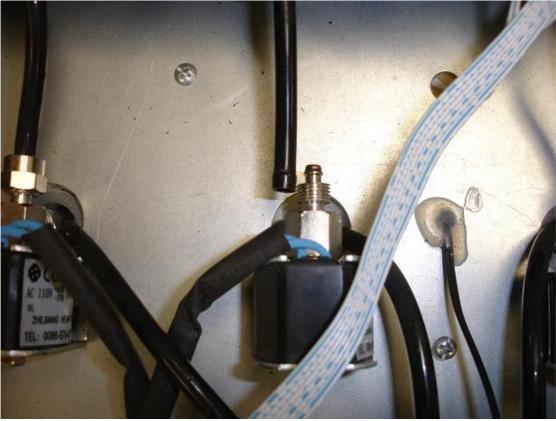


Carefully remove the top panel.



Loosen the tube nut.

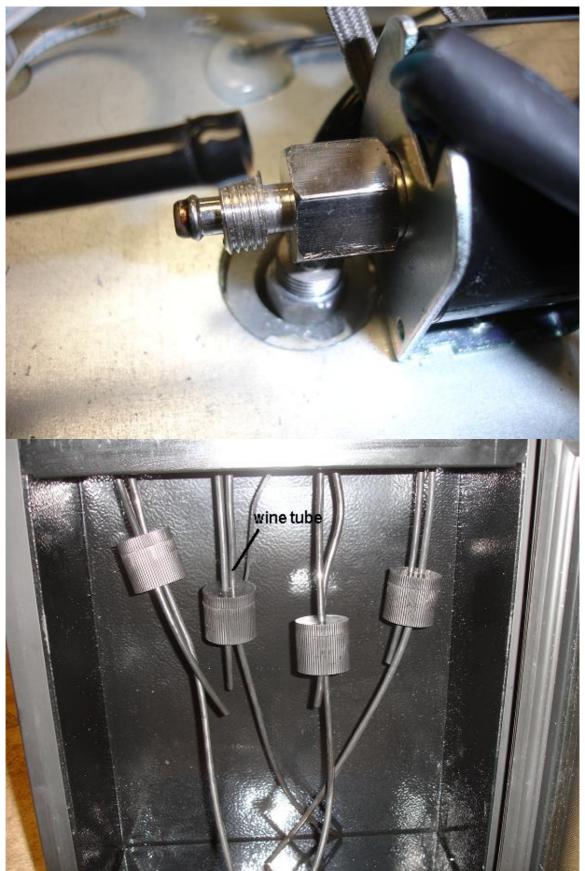




Disconnect the tube.

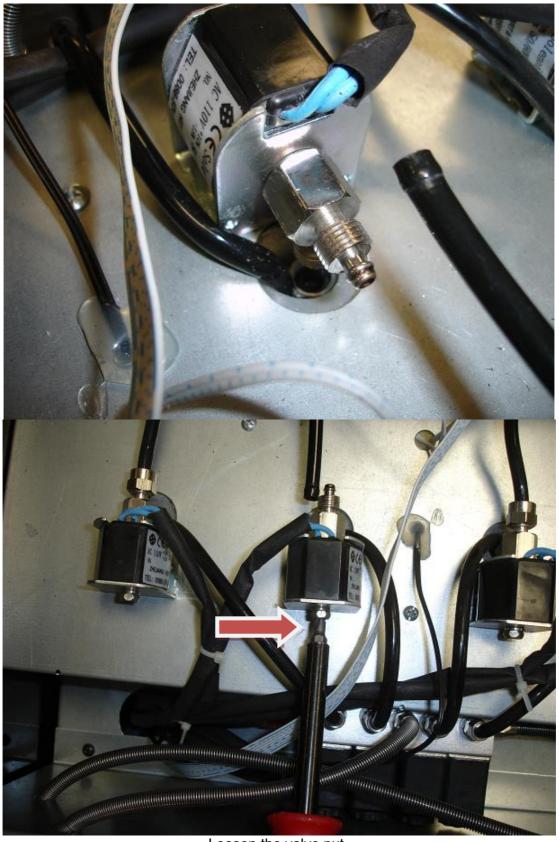


Loosen the tube nut.

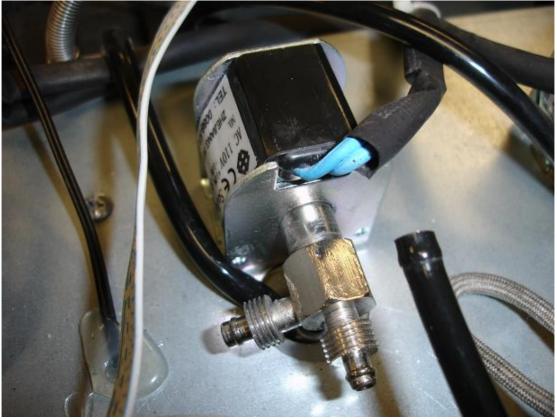


Pull and disconnect the wine tube.

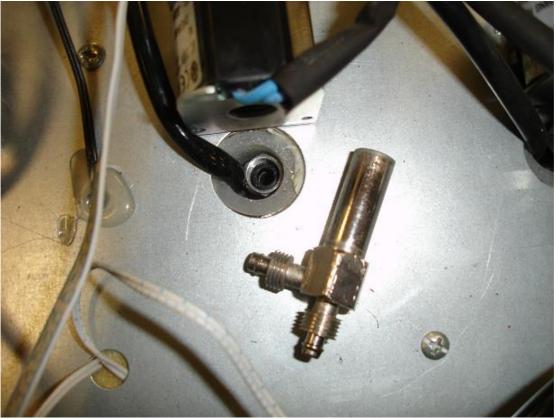




Loosen the valve nut.

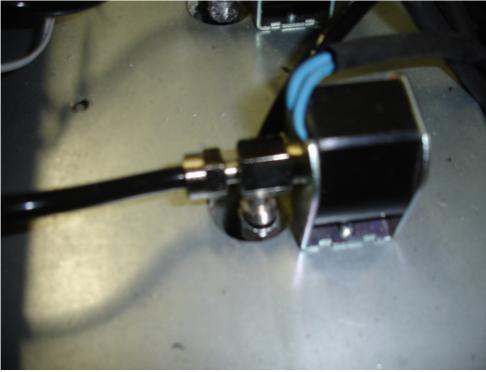


Turn the valve.



Remove the valve.

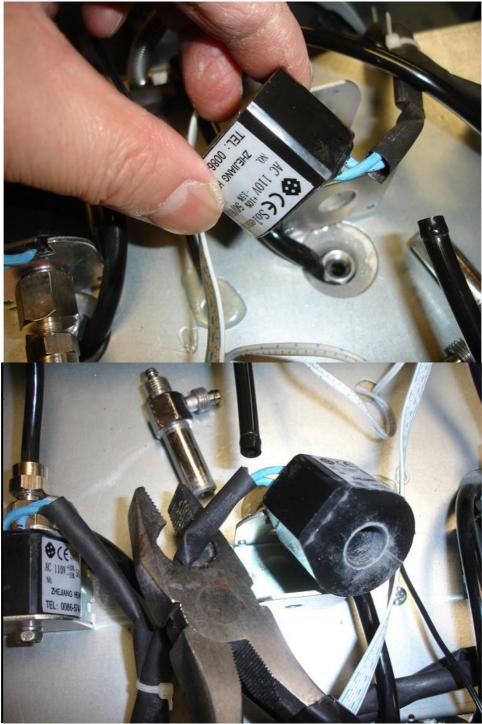




Install a new valve.



Pull and remove the coil.



Cut the wires to replace the coil.

CHANGING THE PRESSURE REGULATOR

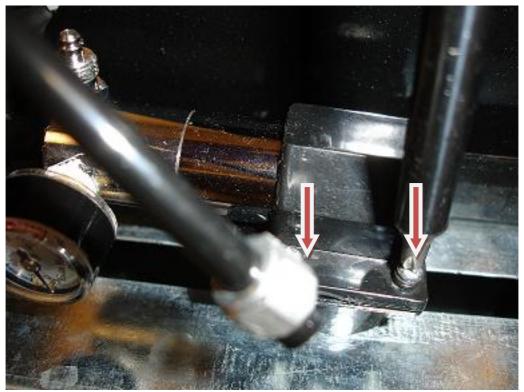


Remove the back panel of the wine dispenser to reveal the pressure regulator.





Loosen the nut tube at the top.



Loosen the two screws on the side, but do not remove them.

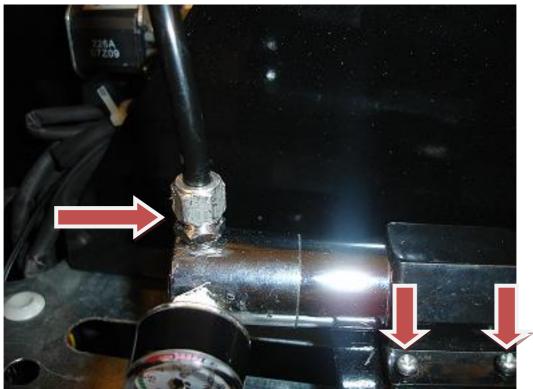




Remove the gauge and then install it on the new regulator with Teflon.



Reattach the hose to the new regulator.



Secure the nut. Tighten the two screws on the side.



SERVICE & IMPORTANT NOTICE

Upon receipt and inspection of unit, the supply cord must be replaced if it is damaged. Contact our customer service at 1-800-777-8466 or info@vinotemp.com.

The manufacturer has a policy of continuous improvement on its products and reserves the right to change materials and specifications without notice.

WARNING

Please do not place the unit within reach of children. For adult use only.

Contact **info@vinotemp.com** with any questions or visit:

www.vinotemp.com

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